

July 12, 2013 [updated 7/13/13 to add more names]

TO THE MEMBERS OF THE UNITED STATES SENATE:

We write to express our concerns about a proposal that would grant federal regulatory agencies authority to require web-based email service providers, cloud service providers and other Internet companies to disclose the contents of sensitive and proprietary communications or documents that they store on behalf of their customers.

American consumers and businesses large and small are increasingly taking advantage of the efficiencies offered by web-based email servers and cloud-based storage and computing. Cloud computing enables consumers and businesses to access their data anywhere and with many computing devices, facilitating collaboration and flexibility and providing cost-effective solutions. American companies have been innovators in this field. Removing uncertainty about the level of legal protection afforded such information will encourage consumers and companies, including those outside the U.S., to utilize these services.

S. 607, the Leahy-Lee “Electronic Communications Privacy Act Amendments Act of 2013,” which the Judiciary Committee approved in April, would make it clear that government agents must obtain a warrant (with appropriate emergency exceptions) if they want third party service providers to disclose content stored on behalf of their customers. The undersigned support S. 607.

Many providers, concerned about the rights of their customers, are already requiring a warrant from law enforcement officials who seek access to content. These providers point to *U.S. v. Warshak*, a 2010 case in which the Sixth Circuit determined that the Fourth Amendment protects email content stored by third parties. Moreover, the U.S. Department of Justice has stated that it follows the warrant-for-content rule.

However, several regulatory agencies are resisting this reform. Specifically, the Securities and Exchange Commission (SEC) has asked for an exception to the warrant requirement, allowing regulators to demand the content of customer documents and communications from third party providers. That would work a sea change in the way that civil regulatory agencies conduct their investigations. The sweeping change sought by the SEC would extend to all civil investigations conducted by the IRS, EPA, FCC, FEC, CFPB, and the whole panoply of regulatory agencies. It would reverse current law and practice, under which these and other government agencies cannot gain access to more recent communications content from a third party service provider without a warrant.

We believe that it is best to preserve the traditional system. In the traditional system, a regulatory agency serves a subpoena on the target of its investigation requiring that the target turn over documents that respond to the subpoena. Under

this approach, the target, or the target's lawyers, comb through all of the target's documents regardless of whether they are in a file cabinet, on an internal network, or stored with a third party. The agencies have multiple tools to ensure that targets disclose all relevant but not privileged documents. This process ensures full production, but protects against disclosure of the personal or proprietary records that don't meet the relevance test.

The SEC proposal would turn that process on its head. If a civil regulatory agency could serve process on the target's communications service provider, the provider would be forced to turn over all of the information in the target's account, even if irrelevant to the subject of the investigation or legally privileged, since the service provider would be in no position to make a judgment about what was privileged or relevant. Personal privacy would suffer, and the potential for government abuse would expand dramatically, because an individual or company whose records were sought would have no opportunity to object. This would turn civil proceedings into fishing expeditions at a huge cost to individual privacy and the confidentiality of proprietary data.

Accordingly, we urge you to reject any proposal to give civil regulatory agencies a carve out from the strong warrant protection of S. 607.

Sincerely,

Adobe  
Amazon  
Americans for Tax Reform  
American Library Association  
Arvixe  
Association of Research Libraries  
Automattic (Wordpress.com)  
Autonet Mobile  
BSA | The Software Alliance  
Center for Democracy & Technology  
Center for Financial Privacy and Human Rights  
Codero  
Competitive Enterprise Institute  
Computer and Communications Industry Association  
The Constitution Project  
Council for Citizens Against Government Waste  
cPanel  
Data Foundry  
Demand Progress  
Digital Liberty  
Discovery Institute  
Distributed Computing Industry Association  
Dropbox

DuckDuckGo  
eBay  
Electronic Frontier Foundation  
Endurance International Group  
Evernote  
Facebook  
Firehost  
FreedomWorks  
Foursquare  
Gandhi  
Golden Frog  
Google  
Green Olive Tree  
Hedgehog Hosting  
Hewlett Packard  
Information Technology Industry Council  
Intel  
Intuit  
The Internet Association  
Internet Infrastructure Coalition  
Jumpline  
Less Government  
LinkedIn  
Microsoft  
Misk  
National Association of Criminal Defense Lawyers  
Oracle  
Personal  
R Street Institute  
Rackspace  
Reddit  
Reed Elsevier Inc.  
SAP  
ServInt  
A Small Orange  
Software and Information Industry Association  
Sonic.net  
SpiderOak  
TechAmerica  
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TechNet  
Tumblr  
Twitter  
UK2 Group  
U.S. Chamber of Commerce  
Yahoo!